



Florida Utility Solutions

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CUSTOMERS OF PORT OF THE ISLANDS PUBLIC WATER SYSTEM (PWS 5110230) IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

NOTICE OF A TEMPORARY CHANGE IN THE DISINFECTION PROCESS

The disinfection process utilized by Port of the Islands Utility will be temporarily modified beginning on Monday, April 18, 2022 and ending on Wednesday, May 18, 2022. This change is done biannually as part of routine maintenance of the distribution system. All utilities in Florida perform a free burn as part of routine maintenance. This temporary change from chloramine disinfection to free chlorine disinfection (a "burn") is a routine maintenance measure designed to optimize water quality.

Kidney-dialysis patients should not be impacted by this temporary change in the disinfection process, but if you have any concerns or questions, please contact your dialysis care provider directly for more information.

If you have an aquarium, it should not be affected if you already have a system in place to remove chlorine and ammonia from the water, but should you have any concerns, please contact your local pet supplier with any questions.

This temporary change in the disinfection system is not due to any bacteriological contamination problems. You do not need to boil your water before using it. This maintenance activity is designed to maintain distribution system water quality by proactively removing any buildup of nitrogen compounds from our network of water pipes. The water we deliver to you will continue to meet federal and state standards for potable water.

You may notice a slight difference in taste and/or odor of the water during this temporary change in the disinfection method. Another benefit will be the optimization of the volume of water that we use for flushing our water mains after we revert back to chloramine disinfection. Flushing activity is scheduled so that an adequate amount of residual chlorine is present throughout the distribution system at all times as required by the Florida Department of Environmental Protection.

We apologize for any inconvenience this may cause you and appreciate your patience. If you should have any questions or concerns, please contact Mitch Gilbert at 239-825-7818.

Sincerely,

Mitch Gilbert
Florida Utility Solutions